

Appendix E  
Quality Assurance/Quality Control

## **PB QUALITY ASSURANCE/QUALITY CONTROL**

PB is an ISO-9001 certified firm that ensures a strict Quality Control structure. It is PB's policy that no document shall be released or officially transmitted to the client or any third party without having received a suitable internal quality review. All work performed under this contract will be conducted in accordance with the overall PB Quality Control/Quality Assurance Manual. As with all PB projects, PB will establish a project Quality Control Plan (PQPC) and Project Management Plan specifically for this project. The PQCP will define specific roles and responsibilities of the PB Team with respect to quality control /quality assurance; procedures for performing, checking and reviewing the services based on the assignment; set standard practices to be met; set procedures for document control and record keeping; and specific measures of quality assurance.